

KNOW YOUR INSURANCE COVERAGE FOR COLONOSCOPY

Contact your insurance company. Let the customer service rep know you are having a colonoscopy and the reason for the procedure. Make sure you understand all the answers to your questions. Please let this office know if there is an issue with your colonoscopy coverage. If your insurance company denies benefits to cover your colonoscopy this office can work out a monthly payment plan. The hospital will bill you separately so you will need to discuss those finances with the hospital patient accounts department.

I AM ___ YEARS OLD AND AM HAVING A SCREENING COLONOSCOPY ACCORDING TO THE AMERICAN CANCER SOCIETY (ACS) GUIDELILNES:

- : Not experiencing any specific GI medical problems
- : Not experiencing any GI problems now but have a
 - : Personal history of colon cancer
 - : Personal history of colon polyp
 - : Family history of colon cancer (Father, Mother Sibling, Child)
 - : Family history of colon polyp (Father, Mother Sibling, Child)

I AM ___ YEARS OLD AND AM HAVING A DIAGNOSTIC COLONOSCOPY:

- : I am experiencing GI medical problems such as
 - : Rectal bleeding
 - : Constipation
 - : Diarrhea
 - : Anemia
 - : Abdominal pain
 - : Other _____

What does my insurance policy cover? Will I have a deductible or balance due?

- : Screening according to the ACS with no symptoms: Yes No
- : Screening according ACS with a personal or family history: Yes No
- : Diagnositic colonoscopy because of GI problems: Yes No
- : Deductible or balance due after insurance payment Yes No

Date & Time of call Customer Rep name _____

If your insurance rep uses the term “routine colonoscopy” ask for this term to be defined..does it mean screening as above or diagnostic as above.